

FAQs related to your loan account

What is Overdue

Any amount due to the lender under any credit facility is 'overdue' if it is not paid on the due date fixed by the lender. If there is any overdue in an account, the default/ non-repayment is reported with the credit bureau companies

What is Principal Outstanding (POS)

The outstanding principal balance of a loan account is the total amount of principal amount outstanding in the particular loan which doesn't include the accrued interest, default interest, other charges etc.

What is a NPA (Non-Performing Asset) Loan account

A Non-performing asset (NPA) is defined as a loan account in respect of which the interest and/or instalment of principal has remained 'past due'/ overdue for more than 90 days.

Once an account is classified as NPAs then it shall be upgraded as 'standard' asset only if entire arrears of interest and principal are paid by the borrower

What is Days past Due (DPD) in respect of loan account

In case of a particular loan, the no. of days till day for which any principal / interest / EMI or any of instalment of loan is overdue and not paid as at day end process

What is SMA i.e. Special Mention Account and its categories

Special Mention Accounts is an account which is exhibiting signs of incipient stress resulting in the borrower defaulting in timely servicing of his/ her debt obligations, though the account has not yet been classified as NPA as per the extant RBI guidelines. The Special Mention Account identification is an effort for early stress discovery of bad loans:

SMA Subcategories	Basis for classification – Principal or interest payment or any other amount wholly or partly overdue
SMA-0	Upto 30 days
SMA-1	More than 30 days and upto 60 days
SMA-2	More than 60 days and upto 90 days

How are accounts classified as SMA / NPA

The borrower accounts get flagged as overdue by the lenders as part of their day-end processes for the due date, irrespective of the time of running such processes. Similarly, classification of borrower accounts as SMA as well as NPA shall be done as part of day-end process for the relevant date and the SMA or NPA classification date shall be the calendar date for which the day end process is run.

Example:

If due date of a loan account is March 31, 2021, and full dues are not received before the lending institution runs the day-end process for this date, the date of overdue shall be March 31, 2021

Status	DPD	Example-1	Example-2	Example-3	Example-4 (In case of Leap Year)
Due date/ Overdue (if not paid)	1 day	05-02-22	25-06-22	15-01-22	15-01-24
SMA-1	31 Days	07-03-22	25-07-22	14-02-22	14-02-24
SMA-2	61 Days	06-04-22	24-08-22	16-03-22	15-03-24
Non-Performing Asset	91 Days	06-05-22	23-09-22	15-04-22	14-04-24